

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

**Energy Industry
Consumer Contacts - Total Presented by Company and Category
January 2018**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **January 2018** broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC913	Golden State Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	157	60	217	29	7	36	14	18	32	3	11	14	3	1	4	70	14	84	2	2	4	391
ELC901	Pacificorp	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
GACRED	Redwood Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	15	22	37	1	6	7	1	2	3	2	4	6	2	-	2	9	46	55	-	-	-	110
ELC707	Sonoma Clean Power	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	100	44	144	18	9	27	4	3	7	8	8	16	3	2	5	30	15	45	4	-	4	248
GAS904	Southern California Gas Company	24	7	31	3	7	10	1	4	5	1	-	1	1	1	2	14	10	24	2	-	2	75
GAS905	Southwest Gas Corporation	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	4
ELC926	Surprise Valley Electrification Corp.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
	Total	298	136	434	53	29	82	20	28	48	14	23	37	9	4	13	125	85	210	9	2	11	835